

MR. KURZ WOLFGANG  
HAUPTSTRASSE 64  
67829 CALLBACH (GER)

## Satisfaction

Place of cruising: **Punta Ala**

Shipowner: **BS yachting**

Boat .....OCEANIS 311 BYRON

du 29/06/2013 au samedi 06/07/2013 (1/2 semaine(s)) (1/2 WEEK(S))

- ☆☆☆☆☆ Bad
- ☆☆☆☆☆ Disappointing
- ☆☆☆☆☆ Average
- ☆☆☆☆☆ Good
- ☆☆☆☆☆ Excellent

### Quality of the boat

General condition of the boat

☆☆☆☆☆

Equipement of the boat

☆☆☆☆☆

Engine

☆☆☆☆☆

Sail ( NEW SAILS)

☆☆☆☆☆

Performance

☆☆☆☆☆

Confort

☆☆☆☆☆

comments

### Quality of the crew IF YOU HAVE

Skipper,

☆☆☆☆☆

Hostess,

Cook,

comments

### Quality of the service of the shipowner

Information before your departure

☆☆☆☆☆

Reception at the base

☆☆☆☆☆

comments

### Quality of the service of the agency

Quality of our advised

☆☆☆☆☆

Quality of the documents sent

☆☆☆☆☆

Quality of informations

☆☆☆☆☆

Report/ratio price quality

☆☆☆☆☆

General satisfaction

☆☆☆☆☆

Do you plan to sail again with us?

☆☆☆☆☆

YES NO

comments

Maybe

SIGNATURE/FIRMA ..... 05.07.2013